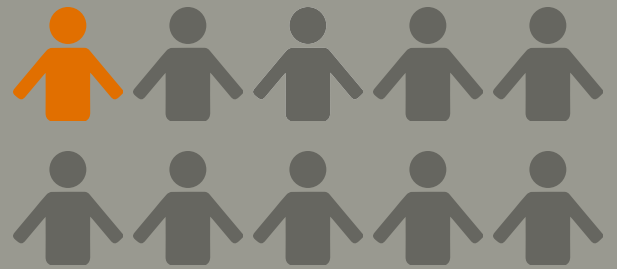


PERFORMANCE IMPROVEMENT WITH EMPATHY

Empathy: the ability to understand and share the feelings of others

11%



Only 11% of employees stated that the last time they were disciplined it was handled with empathy



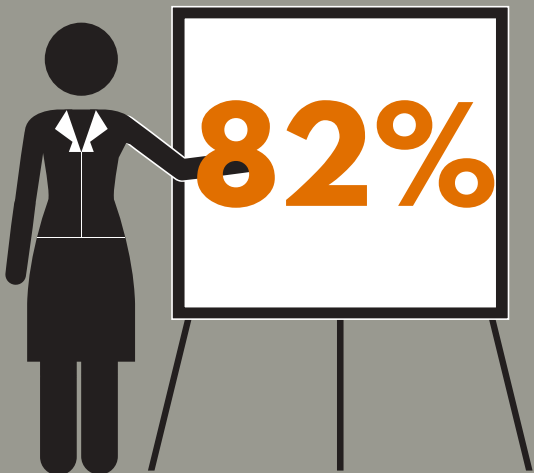
“There is no greater loan than a sympathetic ear.”

- FRANK TYGER

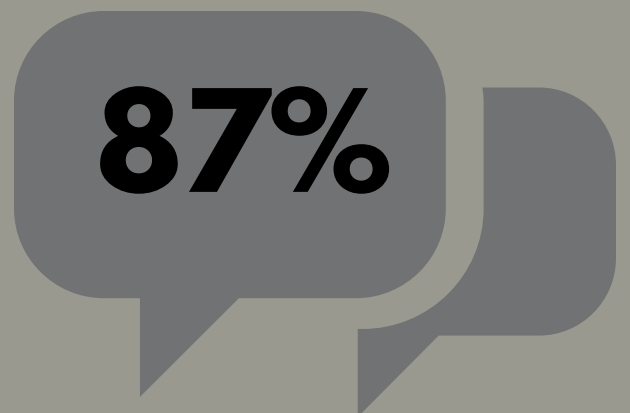
59%



59% of employees who were disciplined without empathy said they considered filing a lawsuit



82% Of employees consider a company taking the time to train managers on how to have difficult conversations as empathetic



87% of employees feel that a company who takes the time to listen and engage with their employees is empathetic

all data derived from a 2018 ALT HR Partners survey of 850 employees